

## Summary report of quarterly assurance review – Darlington CCG

Quarter 2 2014/15

Headline assessment – Assured

Domain	Assurance level	Particular achievements noted/examples of good practice	Issues identified	Any issues identified requiring further action and actions agreed
Are patients receiving clinically commissioned, high quality services?	Assured	Extensive plans in place to deliver Seven Day Working and improved access to services.		
Are patients and the public actively engaged and involved?	Assured	Excellent work in relation to the Community and Mental Health service, especially the extensive user involvement and feedback from the young people who are service users.	Varying use made of the Friends and Family results as a means of improving service delivery	Develop an action plan to take a more proactive approach to the use of the Friends and Family Test process and results.
Are CCG plans delivering better outcomes for patients?	Assured with Support		A number of issues and challenges associated with urgent/unscheduled care given the performance levels of the main Acute provider.  Uncertainty regarding the most effective use of financial resources during 2014/15 given the ongoing timescales and lack of conclusion	Ensure robust challenge and scrutiny across a number of key performance indicators, in particular Diagnostics, A and E and Referral to Treatment.  Ensure a close eye on the Referral to Treatment performance area given the current position and ensure that CDDFT manage their elective programme effective during the

			of the contract with the main acute provider.	winter.  Ensure that robust monitoring arrangements are in place to see the impact of the revised arrangements with CDDFT for surge management and the use of the triggers towards the use of Gateshead.  Establish Executive to Executive arrangements with NEAS to foster a closer working relationship and understanding of the challenges being faced.
<b>Focus</b>	<b>Assurance level</b>	<b>Particular achievements noted/examples of good practice</b>	<b>Issues identified</b>	<b>Any issues identified requiring further action and actions agreed</b>
Does the CCG have robust governance arrangements?	Assured			
Are CCGs working in partnership with others?	Assured	Integrated working and joint commissioning arrangements with Darlington Borough Council, to deliver the Better Care Fund Plan		
Does the CCG have strong and robust leadership	Assured			

<b>Cross-cutting themes</b>	<b>Particular achievements noted/examples of good practice</b>	<b>Issues identified</b>	<b>Any issues identified requiring further action and actions agreed</b>
Parity of Esteem	The CCG has increased the investment in mental health services and ringfenced the resources to mental health to protect its importance, with a commitment to further increase in 2015/16.	Ongoing challenges regarding the need to ensure that mental health service provision and access meets the required standards.	Ensure that the IAPT performance levels reach their target and deliver sustained performance
Focus on equality, reducing inequality	Public Health funding is targeted at promoting healthy lifestyles, through the establishment of a town centre hub.		
Better Care Fund	Positive working relationships with Darlington Borough Council to deliver creative BCF vision.	Recognised the challenges of delivering the 3.5% emergency admissions target.	Follow up with regional and national best practice to support the BCF Plan work on risk sharing.