

Darlington CCG – Operational Plan 2014/15-2015/16

Local Quality Premium Indicator:
30 day emergency readmissions

Vision

Strategic Aims

Priorities

Key CCG Themes

Outcome Domains

Outcomes

Working together to improve the health and well-being of Darlington

Improve the health status of the people of Darlington

Address the needs of the changing age profile of the population of Darlington

Secure the right services in the right place for the people of Darlington

Manage our resources effectively

Invest in primary care and services

Secure meaningful engagement with people

URGENT CARE

PLANNED CARE (SeQIHS)

FRAIL/ELDERLY

SECURING QUALITY & 7 DAY WORKING

LONG TERM CONDITIONS

MENTAL HEALTH AND WELLBEING

- Support a 'Healthy Darlington' by eating healthily and keeping active.
 - Tackle health inequalities, better support to socially disadvantaged communities and vulnerable groups
 - Improve both the mental and physical health of carers
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- Continue the 'Care Homes' project
 - Progress the model of care for community stroke services
 - Review the County Durham and Darlington Home Equipment Loans Service (HELs) to ensure the business model supports the shift of care out of hospital (BCF)
 - Take forward the Palliative Care Strategy to ensure that people have choice, dignity and respect at the end of their lives
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- Deliver the programme of work within the Better Care Fund (BCF)
 - Design and implement multi-disciplinary teams to improve care, outcomes and support to the frail elderly and people with long term conditions
 - Establish closer working between primary and secondary care clinicians, including new ways of working, to deliver better care for people (for a specified long term health condition such as Diabetes)
 - Co-locate the urgent care centre with emergency services as the first step towards an improved model for urgent care
 - Achieve a shift in the delivery of care and support to people with a learning disability into the community
 - Work with partners, patients and the public to deliver the agreed clinical standards in 'Securing Quality in Health Services'
 - Develop and implement the dementia and mental health strategies.
 - Improve children's emotional and mental health through service improvement and better transition to adulthood.
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- Invest in primary care infrastructure and wrap care and services around practices
 - Improve access to primary and secondary care services seven days a week across all pathways
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- Provide structured engagement and feedback on care and services
 - Invest in local engagement with communities and businesses to secure volume for quiet voices

Preventing people from dying prematurely

Enhancing quality of life for people with long-term conditions.

Helping people recover from episodes of ill health or following injury

Ensuring that people have positive experience of care

Treating and caring for people in a safe Environment and protecting them from harm

Improved health & reduced inequalities

Positive experience of care

Reduce unnecessary use of acute care services

Protect people from health related harm

Equal recognition of physical and mental health

Transformation and Delivery

Darlington Operational Model

Primary Care Collaborative

Securing Quality in Health Services

Transformation Hub

Better Care Fund